

**mimo**  
consulting



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***Reconciling Telstra payments driving you crazy?!!***

***We offer counselling ... whoops, we mean consulting!***

## **Who are we?**

**Mimo Consulting Pty Ltd have been providing training and consulting services to over 20 Telstra Licensed Shops and Telstra Dealers nationally since March 2007.**

**Mimi Wong** – I have been in the telecommunications industry for 15 years; I worked for Telstra Corporation for five years and was the General Manager at the Telstra Licensed Shop Rundle Mall for three years. I was proud to be awarded 'Telstra's Customer Sales & Service Top Store Manager' for Telstra Shops – WA/SANT for 2005-2006.

**Monika Novosel** – I was the Finance and Administration Manager at the Telstra Licensed Shop Rundle Mall for three and a half years. I have extensive experience in processing Telstra remittances, claims and reconciliations. My specialist understanding of the retail shop, mobile plans and commissions, together with my attention to detail, has been a proven success in minimising discrepancies and claims.

## **How can we benefit your business?**

1. We provide back-of-house and front-of-house training; empowering your staff with the knowledge and skills to improve and enhance your business.
2. We utilise our expertise to process your remittances to ensure that you receive the maximum remuneration that you are entitled to.
3. Working together with the team at ClickPOS to identify and improve efficiency through ClickPOS's Telstra Alliance program.

## **Why choose us to process your remittances?**

- ❖ You will interact with the same person every time!
- ❖ Remittances processed within five to ten working days.
- ❖ We will respond to emails and phone calls within 48 hours.
- ❖ We offer objective and unbiased consulting advice; this is our specialty and we work for you!

- ❖ Our service is personalised to you and business; you're not just a number to us!
- ❖ Lowers administration wages and on-going employment costs.

## What do our clients say about us?

"Mimo Consulting provide our business with an effective and flexible service in regards to managing Telstra's commission payments and reconciliation. Our commission payments are reconciled in a timely manner with monthly reporting to keep me informed. Mimi and Monika are a pleasure to deal with".

**Karen Negus** – Licensee of Telstra Licensed Shop, Chatswood Chase NSW

"As the SA Telstra Dealer of the Year (04/05, 05/05 and 06/07), Data Mobility Voice is committed to continuing to strive for excellence and improvement in all areas of our business and our relationships with our customers. For Monika and Mimi to spend time in our already well established business and make the significant improvements they have by implementing new and revised systems and procedures is an absolute credit to their industry expertise and professionalism."

**Greg Fletcher-Harriss** - Managing Director, Data Mobility Voice Pty Ltd

## How much does it cost?

Please contact Mimi on 0409 988 900 ([mimi@mimoconsulting.com.au](mailto:mimi@mimoconsulting.com.au)) or Monika 0414 879 091 ([monika@mimoconsulting.com.au](mailto:monika@mimoconsulting.com.au)) for a personalised no-obligation quote.